Cooper
Professional
Education

Design
Research
Techniques

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This certificate acknowledges that:

Amanda Mancuso

completed Design Research Techniques
at Cooper Professional Education on

May 1, 2019

This class prepares participants to:
– Learn more about users across all phases of the
 design process
– Conduct contextual inquiry research
– Design and conduct effective research interviews
– Learn a structured process for synthesizing research
 into insights and personas
– Use research insights to propel a design forward
– Communicate research results for impact

Teresa Brazen
Managing Director, CPE

— Transform through learning